



## Unified Array LLC Service Waiver

Payment Guarantee, Release and Indemnity and Acceptable Use Policy (by signing below I agree to the following):

I authorize Unified Array LLC (hereafter UA) technician(s) to perform work on my computer(s) and/or device(s). I understand that UA technicians have been trained to perform computer hardware and software work, but UA is not an authorized service dealer. Further, I agree to release, indemnify, and hold harmless UA from liability for any claims or damages of any kind or description that may arise from any work performed on my computer(s) and/or device(s), even if caused by negligence of UA or its agent. I understand that UA is not responsible for any data loss, which may occur as a result of work done on my computer(s) and/or device(s).

\_\_\_\_\_ I certify that I am the expressed owner of the computer system<sup>1</sup> described in this document. In the event that I am found not to be the true expressed owner of this computer system, I assume all liability for any claim made as the result of the technical support rendered by UA on this computer system, including those claims which assert negligence on the part of UA.

\_\_\_\_\_ I understand that technical support rendered by UA may void manufacturer warranties for this computer system. UA does not assume any liability or warranty in the event that the manufacturer warranties are voided.

\_\_\_\_\_ I understand that UA offers no verbal or written warranty, either expressed or implied, regarding the success of this technical support.

\_\_\_\_\_ I expressly waive all claims against UA for any damages to this computer system or data that are incidental to the technical support rendered by UA. The liability of UA is strictly limited to those damages to this computer system or data<sup>2</sup> that are due to negligence on the part of UA while technical support is being rendered.

\_\_\_\_\_ I certify that I will pay, in full, for the services rendered on this computer system at the company's current rate. I understand that my security/damage deposit does not cover this.

Printed Name: \_\_\_\_\_

Phone Number/Email Address: \_\_\_\_\_

Signature:

Date:

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1 . Computer system is defined as: Hardware (CPU, GPU, motherboard, PSU, case, mouse, keyboard, printer, monitor and associated cables), software (operating system software, applications software and related software) and including but not limited to all computer, computer related, & all hardware.

2 . Data is defined as: Any information not part of operating system software, applications system software or related software that is stored on the computer system described in this document or on any device that interacts with the computer system described in this document.